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## **Speaking & Listening Practice**

Just Forget It! Discussion - Part 2

When something unpleasant happens to you, there is always a friend or family member who advises you to 'Just forget it!' – as in, do not take any further action about the matter.

Discuss the situations below with a partner or small group and say whether you would 'just forget it' or take further action. If you would take further action, to what level would you take it? For example:

- 1. complain at the time
- 2. write an email
- 3. write a letter
- 4. make a phone call

- 5. start a boycott
- 6. contact the media
- 7. organise a protest / direct action
- 8. seek revenge
- 1. The owner of the B&B where you stayed for a week charges you for damage to the room, which you know had been there when you arrived.
- 2. You book tickets to see your favourite actress live in a West End musical, only to find that on the day you go it is her day off and her part is being played by an understudy.
- 3. The launderette shrinks your favourite blouse.
- 4. You send your brother £100 in cash in the post, but it doesn't arrive.
- 5. You are fired from your job after a few weeks for reasons that you feel are unfair.
- 6. Somebody insults you on social media.
- 7. Somebody blocks your parking space at work.
- 8. Your train is cancelled three days in a row, meaning that you have to take the bus.
- 9. A cyclist cuts in front of you when leaving the traffic lights, then gives you the finger.
- 10. Another child has been bullying your child at school for a few months.
- 11. You buy some clothes online, but they do not fit. The online retailer refuses to give a refund.
- 12. At your child's school sports day another parent insults your child's weight.
- 13. Your father borrows one of your books and returns it damaged.
- 14. A funeral business uses one of your Facebook photos in an advert without asking you.
- 15. You write a letter to HMRC to complain about overpayment of tax but they do not reply.
- 16. You go on holiday abroad but find the hotel is nothing like what they advertised.
- 17. You agree to let your friends stay in your house while you are on holiday, as long as they don't smoke there. You arrive home to find that the house stinks of smoke.
- 18. You go for a massage which should last one hour, but the massage therapist finishes the session after 50 minutes without comment.
- 19. You have a haircut, but afterwards you feel very unhappy about how it looks.
- 20. Twelve years ago your mother behaved in a manner which really upset you. You still feel hurt.

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