

Vocabulary – Register

Polite or Impolite Sentences –

Buying a Ticket at the Train Station

*Tick **polite sentences** and put a cross next to **impolite sentences**. Say what makes them either polite or impolite. Then find **12 pairs of matching sentences** – one polite and one impolite:*

- a) Can I help you, madam?
- b) Enter your PIN number.
- c) I want an aisle seat.
- d) Is it possible for me to take my bike on the train with me?
- e) Could you remove your card, sir?
- f) Give me your money.
- g) What do you want?
- h) Give me a timetable for Derby to London trains.
- i) I want a return ticket to Nottingham.
- j) Excuse me – where are the toilets?
- k) I'm going to take my bike.
- l) Can I have an aisle seat?
- m) Is that it?
- n) Would you be able to enter your pin number, please?
- o) What?
- p) I would like a return ticket to Nottingham, please.
- q) Where are the toilets?
- r) Sit down over there.
- s) Please take a seat.
- t) Take out your card.
- u) Have you got any timetables for Derby to London trains?
- v) Would you like to pay by cash or debit card?
- w) Sorry, would you mind repeating that, please?
- x) Is that everything?

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Answers:

polite: a) Can I help you, madam?

impolite: g) What do you want?

polite: n) Would you be able to enter your pin number, please?

impolite: b) Enter your PIN number.

polite: l) Can I have an aisle seat?

impolite: c) I want an aisle seat.

polite: d) Is it possible for me to take my bike on the train with me?

impolite: k) I'm going to take my bike.

polite: e) Could you remove your card, sir?

impolite: t) Take out your card.

polite: v) Would you like to pay by cash or debit card?

impolite: f) Give me your money.

polite: u) Have you got any timetables for Derby to London trains?

impolite: h) Give me a timetable for Derby to London trains.

polite: p) I would like a return ticket to Nottingham, please.

impolite: i) I want a return ticket to Nottingham.

polite: j) Excuse me – where are the toilets?

impolite: q) Where are the toilets?

polite: x) Is that everything?

impolite: m) Is that it?

polite: w) Sorry, would you mind repeating that, please?

impolite: o) What?

polite: s) Please take a seat.

impolite: r) Sit down over there.